Q&A-COMMON QUESTIONS

Will I get seasick?

All of Oceania's smaller cruise ships have modern stabilizing systems to counteract ocean swells and sophisticated navigation tools that allow the Captain to skirt inclement weather. Most guests get their "sea legs" within a few hours, however if you are concerned about becoming seasick, over-the-counter motion sickness medications and homeopathic remedies are available at most pharmacies. I usually suggest ginger root capsules, that you can get at any health food store.

Is there a dress code?

Recommended onboard clothing is resort or country club casual. For evening dining, elegant casual resort wear is suggested. Oceania requests that casual jeans, shorts, t-shirts or tennis shoes not be worn at dinner.

What special diets are available on the ship?

Special arrangements can be made if you require diabetic, gluten-free, lactose-free, kosher, vegetarian and vegan meals. Other diets must be requested for approval and, in some cases, may require additional medical documentation.

What kinds of outlets do the staterooms have?

Each stateroom has 2 - 110 volt outlets and 2 - 220 volt outlets which can be used for items such as battery chargers, hair dryers, razors and personal hygiene items. The Vista also has 2 - USB outlets to charge phones and tablets.

Can I bring my travel iron?

Travel irons cannot be used due to the fire hazard they can pose.

Can I use my mobile phone on board?

While at sea, guests are able to use their own mobile phones to make and receive calls, text messages and for data services. International roaming charges will apply and will be billed by your regular service provider. Guests with AT&T service may choose from a selection of packages offering discounted rates for international calls, texts and data while on board our ships. For complete details on plans and full terms and conditions, please visit www.att.com/cruiseships

Are the ships safe?

Oceania ships must continually pass strict Coast Guard inspections and all crewmembers undergo training to perform various responsibilities in the event of an emergency. Like all cruise ships, Oceania conducts a safety drill shortly after sailing away from the embarkation port. In this drill, guests learn the location of their "muster station" and how to correctly wear the safety vest provided in each suite. All of Oceania's smaller cruise ships carry a predetermined number of lifeboats and rafts – more than enough to accommodate all guests and crew onboard in the unlikely event of an evacuation, and all Oceania ships are equipped with numerous smoke detectors and fire extinguishers.

Can I smoke on board?

For the safety and security of all guests and staff on board, Designated Smoking Areas are available on the forward, starboard corner of the Pool Deck and in the aft, port corner of Horizons. These areas are comfortably

furnished and conveniently located near food and beverage areas. Smoking is expressly forbidden in all staterooms and suites, on verandas, or in any areas of the ship other than officially Designated Smoking Areas. Smoking in a stateroom or suite or on a veranda represents a serious fire and safety hazard to all guests and staff. Guests choosing to disregard this policy will be disembarked at the next port of call and may also be subject to additional fees that will be imposed to cover the costs associated with any damage to and the required cleaning of furnishings, verandas and surrounding deck and accommodation areas. All areas other than those specified as Designated Smoking Areas will remain smoke-free. This includes all guest suites and staterooms, verandas, restaurants, public areas, the Casino and all other areas of the ship. Cigar and pipe smoking is only permitted on the forward, starboard corner of the Pool Deck. The use of electronic cigarettes is allowed within designated smoking areas only.

Are there children's programs or babysitting services?

Any guest under the age of 18 must be accompanied by and occupy the same stateroom as an adult 18 years or older. Oceania Cruises does not provide for the care, entertainment or supervision of children. There are no organized programs for kids or teens, but the 1,200-guest ships have paddle board tables, a putting green, a fitness track, and an Artist's Loft.

Shipboard Terminology:

Aft or Stern: the rear of the ship

Bow: the front of the ship

Bridge: the ship's control center where the captain and his officers steer the ship

Decks: the floors of the ship **Galley**: the ship's kitchen

Gangway: the entrance / exit area connecting ship and shore side dock – or ship and tender

Muster Station: a designated meeting spot for emergencies

Port: the left side of the ship

Starboard: the right side of the ship

Tender: a small boat that ferries guests from the ship to the port when the ship is not alongside a dock

Individual dining at the main dining room will be open seating.

Dining reservations for Specialty Restaurants will be at no additional cost and may be made in your Oceania My Account based on this schedule and the category stateroom or suite that you have reserved:

<u>Categories</u> <u>Date</u>

Suites OS/VS/OC Once Final Payment is Made

Penthouse PH.1,2,3 April 27, 2024

Concierge A.1,2,3 May 12, 2024

All Other staterooms May 27, 2024

Specialty Restaurant Reservations:

Owner's Suite, Vista Suite, Oceania Suite

2 reservations at each restaurant

Penthouse Suite

1 reservation at each restaurant

Concierge Level Veranda, Veranda, Ocean View and Inside Stateroom

1 reservation at each restaurant

If you have been invited by another guest and would like to make changes, please contact the individual that created the reservation. You may only edit reservations that you completed.

If you have any questions please contact me. I may also use your question in an issue with frequently asked questions and answers

Bob Newman, MCC

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